



## 1. QUALITY POLICY

The Company shall endeavour to seek improvement by operating an Integrated Quality Management System (IMS) in accordance with BS EN ISO 9001: 2015, BS EN ISO 14001:2015 and BS ISO 45001:2018

This will be achieved by the Top Management team demonstrating a continued committed to:-

Satisfying applicable requirements by ensuring that customer and applicable statutory and regulatory requirements are determined, understood and consistently met.

Continual improvement of the IMS by ensuring that the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing customer satisfaction is maintained.

Take accountability for the effectiveness of the IMS.

Ensure the Quality policy and Quality objectives are established for the IMS and are compatible with the context and strategic direction of the company. Quality objectives have been set and are maintained as part of the IMS. Internal auditing, monitoring and management review processes promote and enhance customer satisfaction.

Promote the use of a process approach and risk-based thinking.

Ensure that the resources needed for the QMS are available; including training, support and encouragement.

Communicate the importance of effective quality management and of conforming to the IMS requirements.

Ensuring the IMS achieves its intended results.

Engage, direct and support persons to contribute to the effectiveness of the IMS.

Promote improvement.

Support other management roles to demonstrate their leadership as it applies to their areas of responsibility.

Establish partnerships with suppliers and interested parties to provide an improved service.

The policy will be communicated to all employees and organizations working for or on our behalf. Employees and other organizations are expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others or the environment.

This policy will be reviewed during the annual Management review meeting and where deemed necessary it will be amended and re-issued.

This policy will be made available to any relevant interested parties, upon request.

Signed.....

Date 30/04/19